

**DIRECTOR'S ORDER UNDER SECTION 157 OF THE FAIR TRADING ACT**

**TO**

**1206465 ALBERTA LTD. operating as VIRTUAL SOLUTIONS**

**AND TO**

**ROSS OSMOND, DIRECTOR AND**

**ANY EMPLOYEE, REPRESENTATIVE, OR AGENT  
OF 1206465 ALBERTA LTD. operating as VIRTUAL SOLUTIONS**

**Issues**

1206465 Alberta Ltd., operating as Virtual Solutions operates a construction and renovations contracting business where contracts or portions thereof are often solicited, negotiated, or concluded at a consumer's home and a consumer is required to pay deposit or progress payments prior to the completion of work.

In September 2008, 1206465 Alberta Ltd., operating as Virtual Solutions, through its director, Ross Osmond, was informed of the prepaid contracting license requirement. He subsequently made an inquiry with the licensing unit and expressed the intent of obtaining a license forthwith.

As of December 1, 2008 no further inquiry had been made, nor a license application been received.

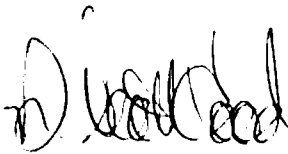
The supplier made it clear in communications with Service Alberta that he normally accepts deposits or progress payments but was unaware of the legislative requirements respecting licensing. The potential remains that the company will at some future time enter into prepaid contracts in Alberta without a license in violation of the *Fair Trading Act*.

**Order**

- 1206465 Alberta Ltd., operating as Virtual Solutions, must immediately cease entering into prepaid contracts (taking down payments, deposits or progress payments before the work is fully completed) until the licensing requirements have been met.
- Individuals who are employed by, representing, acting as agent for or otherwise associated with 1206465 Alberta Ltd. must immediately cease entering into prepaid contracts until licensing requirements have been met.

**NON COMPLIANCE WITH ORDER**

- **ANY PERSON WHO FAILS TO COMPLY WITH AN ORDER OF THE DIRECTOR UNDER SECTION 157 OF *THE FAIR TRADING ACT* CONTRAVENES THIS ACT AND IS GUILTY OF AN OFFENCE AND MAY BE PROSECUTED PURSUANT TO SECTION 163 OF *THE FAIR TRADING ACT*.**



Scott Hood  
Director of Fair Trading (as delegated)  
December 5, 2008