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**DIRECTOR'S ORDER UNDER SECTION 157**  
**OF THE *CONSUMER PROTECTION ACT* (formerly the *Fair Trading Act*)**  
**TO**  
**PETER EDWARD SPRY**  
**AND**  
**STRAIGHT FORWARD HOME INSPECTIONS LTD.**  
**AND ANY EMPLOYEE, REPRESENTATIVE, AGENT OR ASSOCIATE OF PETER**  
**EDWARD SPRY AND/OR STRAIGHT FORWARD HOME INSPECTIONS LTD.**

This Director's Order was issued under s. 157(1) of the *Fair Trading Act* in response to, in the opinion of the Director, contraventions of the Act. As mandated by s. 157.1(1) of the *Fair Trading Act*, this Director's Order is part of the public record.

Albertans who have questions or concerns about this business are encouraged to contact the Service Alberta Consumer Contact Centre at 1-877-427-4088.

For more information on the *Fair Trading Act*, business licensing in Alberta or to search for a licensed business, please click here:

[Search for a Licensed Business, Charity or Fundraiser](#)

To view a tipsheet on this business licence category, please click here:

[Tipsheets](#)

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PROTECTION ACT**

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INSPECTIONS LTD.**

**Issues:**

On July 28, 2017 the Consumer Investigations Unit of Service Alberta, upon receiving a complaint opened an investigation into the activities of Peter Edward Spry. The complainant's concern was that Peter Spry was operating as a home inspector without possessing a Home Inspector Licence as issued by Service Alberta.

The investigation determined that Peter Spry was advertising his services as a home inspector on websites belonging to several realtors and mortgage brokers in the Calgary area.

Peter Edward Spry is not licensed as a home inspector with Service Alberta. Straight Forward Home Inspections Ltd. is not licensed as a home inspection business with Service Alberta.

On September 29, 2017 the Consumer Investigations Unit conducted a covert operation targeting Peter Edward Spry and Straight Forward Home Inspections Ltd., arranging via telephone conversation and text messages to meet with Mr. Spry at a residence in Calgary on October 5, 2017. An appointment was scheduled for October 5 to conduct a home inspection.

Peter Edward SPRY attended to the residence on October 5 to conduct a home inspection. This activity constitutes a "home inspection business" which requires a person or business to be licensed under Section 104(1) of the *Consumer Protection Act* (formerly the *Fair Trading Act*). Each home inspector working for a home inspection business must also possess a home inspector licence under Section 104(1) of the *Consumer Protection Act*.

A home inspection business means the activity of providing home inspection services to consumers. A home inspection means an opinion as to the condition of a dwelling based primarily on a non-invasive examination of readily accessible features and components of a dwelling. Neither a home inspector nor a home inspection business may provide a consumer with an estimate of the cost of any repair or improvement to a dwelling as a result of a home inspection.

**ORDER:**

- Peter Edward Spry, either in his own capacity or when acting on behalf of a company or corporation in which he has an interest or by which he is employed, must immediately
  - cease from engaging in home inspection business activity with consumers;
  - cease acting as a home inspector until licensing requirements have been met; and,
  - cease providing consumers an estimate of the cost of any repair or improvement to a dwelling as a result of a home inspection.
  
- Straight Forward Home Inspections Ltd. must immediately:
  - cease from engaging in home inspection business activity with consumers;
  - cease acting as a home inspector until licensing requirements have been met; and,
  - cease providing consumers an estimate of the cost of any repair or improvement to a dwelling as a result of a home inspection.

**NON COMPLIANCE WITH THE ORDER:**

**ANY PERSON WHO FAILS TO COMPLY WITH AN ORDER OF THE DIRECTOR UNDER SECTION 157 OF THE CONSUMER PROTECTION ACT CONTRAVENES THIS ACT AND IS GUILTY OF AN OFFENCE AND MAY BE PROSECUTED PURSUANT TO SECTION 163 OF THE CONSUMER PROTECTION ACT.**



Scott Hood  
Director of Fair Trading (as delegated)  
May 30, 2018