

# Consumer Complaint Form



Date: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

Postal Code: \_\_\_\_\_

Phone Number: (Work) \_\_\_\_\_ (Home) \_\_\_\_\_

(Cell) \_\_\_\_\_ Email address (if available): \_\_\_\_\_

Complaint category (please check one):

- |  |   |   |
|--|---|---|
| <input type="checkbox"/> Cemetery Services     | <input type="checkbox"/> Pre-Need Cemetery Services | <input type="checkbox"/> Charitable Solicitations |
| <input type="checkbox"/> Residential Tenancies | <input type="checkbox"/> Mobile Home Site Tenancies | <input type="checkbox"/> Loan Brokers             |
| <input type="checkbox"/> Negative Options      | <input type="checkbox"/> Credit Reporting           | <input type="checkbox"/> Timeshares               |
| <input type="checkbox"/> Direct Selling        | <input type="checkbox"/> Home Renovations           | <input type="checkbox"/> Retail Home Sales        |
| <input type="checkbox"/> Employment Agencies   | <input type="checkbox"/> Natural Gas Marketing      | <input type="checkbox"/> Auctions                 |
| <input type="checkbox"/> Collection Practices  | <input type="checkbox"/> Credit Contracts           | <input type="checkbox"/> Unfair Trade Practices   |
| <input type="checkbox"/> Bond Claims           | <input type="checkbox"/> Electricity Marketing      |   |
| <input type="checkbox"/> Other: _____          |   |   |

Name of business: \_\_\_\_\_

Address (if known): \_\_\_\_\_

City: \_\_\_\_\_

Telephone Number (if known): \_\_\_\_\_

Contact persons for the company: \_\_\_\_\_

Please provide a brief factual description of the problem you experienced. To help us review your complaint, please be sure to include details such as date, location, name of persons you dealt with, witnesses if any and what documents you have available.

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(If you need more space please use additional sheets and attach them to your complaint form).

Please be sure to fill out the entire form, attach a copy of your supporting documents and send them to the following address depending on which part of the province you reside in:

**Northern Alberta  
(north of Red Deer)**

**Service Alberta**  
Consumer Investigations Unit North  
3<sup>rd</sup> Floor, Commerce Place  
10155 – 102 Street  
Edmonton AB T5J 4L4  
Fax: 780-422-9106

**Southern Alberta  
(Red Deer and south)**

**Service Alberta**  
Consumer Investigations Unit South  
301, 7015 MacLeod Trail S  
Calgary AB T2H 2K6  
Fax: 403-297-4270